CollectRx™

BEHAVIORAL HEALTH CASE STUDY

Within one year, Collect Rx was able to generate collections in excess of **$1.6 million** for the multi-site Behavioral Health Group.

MAXIMIZING COLLECTIONS

Collect Rx is the leading provider of solutions that help providers maximize payor reimbursements, reduce patient billings, and eliminate the hassle of dealing with insurance companies. With extensive knowledge of out-of-network payor strategies, Collect Rx has developed a unique approach that works alongside your billing team to optimize out-of-network payments and re-pricing out-of-network bills.

Our Services

- Upfront Recovery, or *"Negotiations"*

- Post-Payment Recovery, or *"Appeals"*

Join the 4,500+ healthcare organizations that have received $104B+ in additional revenue from Collect Rx.

Contact Us

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OVERVIEW

A mid-sized Behavioral Health Group employs a billing company to assist with all claims management. However, due to the center's high volume, the billing company is unable to devote enough resources to identify and appeal underpaid out-of-network claims. Working alongside the billing company, Collect Rx was able to find claims to be appealed and helped recover over $1M.

HOW WE HELPED

Collect Rx gained payor portal access for UHC, Cigna, & Aetna. By utilizing our signature CRXISelect, we analyzed the past *12 months* of processed claims to identify cases for appeal. With this, we pulled EOB's and claim forms via the client clearinghouse and the appeals process began.

- **Post-Payment Recovery "Appeal" Service** includes:
  - Up to 12-month legacy review of your OON processed claims (Aetna / UHC / Cigna portals) to identify and select potential claims for recovery.
  - The intake and processing of all identified claims for recovery.
  - Maximizing recovery through reconsiderations, negotiations, appeals, & denials.
  - Follow up and payment verification of any settled claims.
  - Recurring reviews of the payor portals to identify new claims for recovery. (Based on volume and results: weekly/monthly/quarterly).

OUR SUCCESSES

1,193
CASES WORKED

Within one year, Collect Rx identified claims to generate an additional *$1.6M* in second payments

TOTAL CHARGES	INITIAL PAYMENT	CRX ADDITIONAL PAYMENTS
$7,449,700	$2,071,504.85	**$1,671,689.93**